

SIEMENS

Tegucigalpa, August 9, 2001

Attention:
Ing. Juan Rosabal
General Director

Dear Ingeniero Rosabal:

The motive of this letter is to inform you of a situation that occurred with our client, Gasolinera ESSO El Zamorano.

On July 23rd of this year our service department was informed that there was a telephone service interruption at our client before mentioned.

On arriving to the installation we found that there had been electrical surge the night before. As a result, the Panamax system of protection worked correctly, detaining the electrical surge, destroying itself and impeding the advance of the surge into the telephone system. The phone system has been checked and does not present problems that are caused by electrical surges.

With this incident it is evident to us that the Panamax system works as it promises to.

Thank you for your attention,

Regards,

Juan E. Marinez
Chief of Technical Service
Private Telecommunications Systems